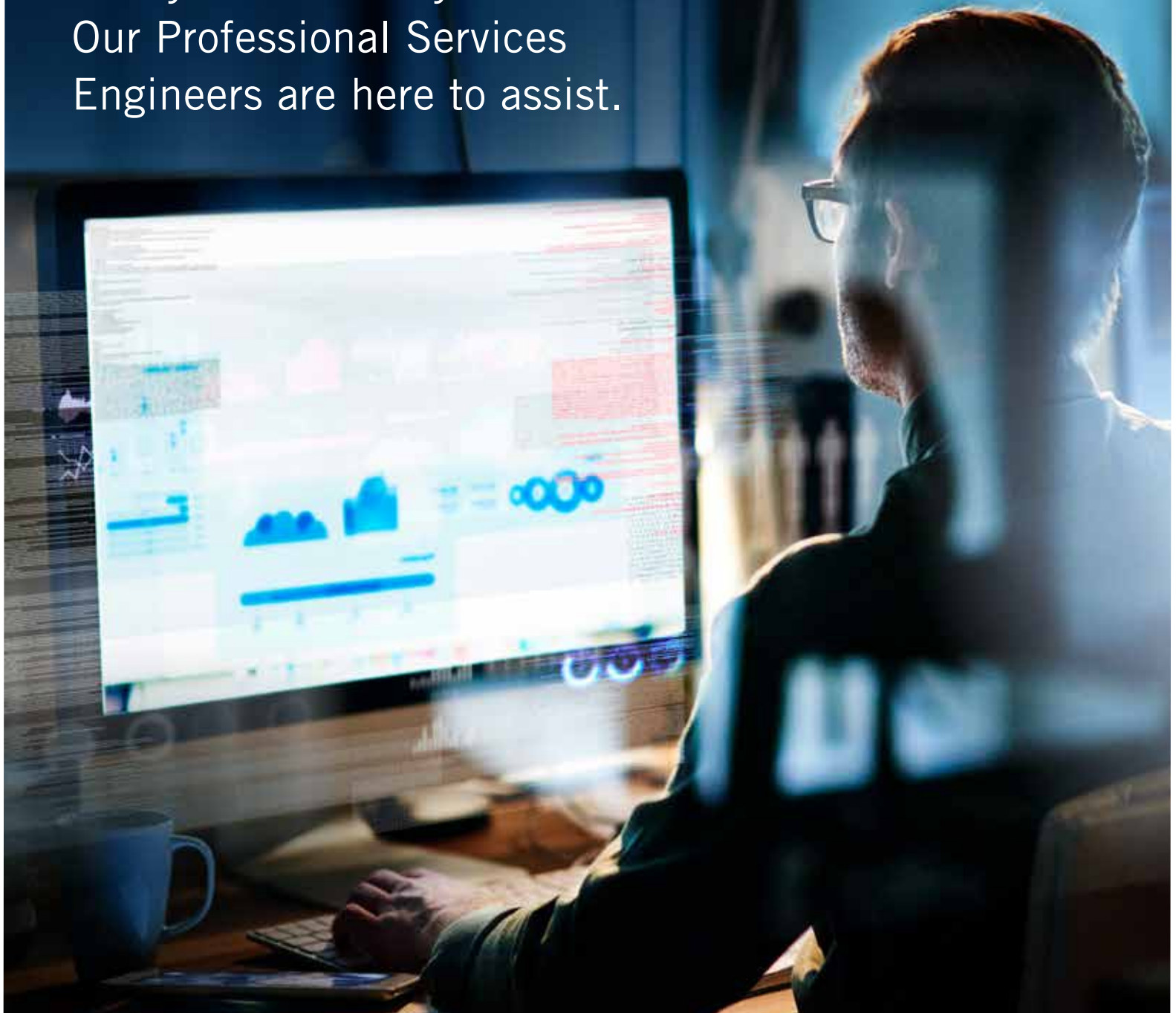


Looking for a helping hand
with your ASTRA system?
Our Professional Services
Engineers are here to assist.



PROFESSIONAL SERVICES

Even the best security tech teams can use a hand sometimes. Active Intelligence's team of Professional Services Engineers are well-versed in the industry's leading VMS platforms and are ready to assist you with new system installations, upgrades, maintenance, training, and more.

A premium offering that goes above and beyond technical support, our Professional Services offering is designed to help both installers and IT teams with their ASTRA system.

INSTALLATIONS

Getting started with ASTRA and need a team to get you up and running? Operating with limited resources and schedules are tight? Maybe you're simply migrating from a legacy video analytics system to ASTRA's anomaly detection platform. Whatever the case, the Active Intelligence Professional Services team will act as an extension of your own, arriving on-site to take the reigns and get ASTRA integrated seamlessly with your existing VMS platform.

UPGRADES

Upgrading or expanding your current ASTRA system can require time and resources that your existing team doesn't have. Our Professional Services Engineers can visit your site and help your team apply anomaly detection to new cameras, or even guide you via remote connection. Together, we can help grow your system and improve security at your facility.

SYSTEM AUDITS AND MANAGEMENT

Managing ASTRA is easy, but we understand that everyone may not be familiar with it right away, or a team transition may require some help to fill in the gap. If your system isn't working how you'd like it, and your team is unable to make the necessary adjustments, our Professional Services team can step in and help. Professional Services Engineers can even test and assess the system to certify it is operating at peak performance.

REGULAR MAINTENANCE AND TROUBLESHOOTING

A smooth-running system is one that is regularly maintained. If your team doesn't have the resources to maintain your ASTRA system, we're here to help. And while it's not often that issues with ASTRA arise, know that if they do, the Active Intelligence Professional Services team has got you covered. Our Engineers can help with on-site maintenance and troubleshooting or guide your team via remote connection to ensure your system is running at peak performance.

CONSULTATION AND TRAINING

Trained operators can make the most of your ASTRA system, and keep your facility safer. If you're bringing on new staff, or transitioning existing team members to work with ASTRA, it is important that they're prepared and well-trained. Our Professional Services team can provide remote or on-site training and consultation services to quickly bring your team up to speed.

REMOTE OR ON-SITE

We understand that on-site Professional Services may not be necessary for every situation your team experiences. The Professional Services team at Active Intelligence offers the flexibility to guide your team anywhere they reside, offering you a faster, more economical way to get the help you need.

FOR MORE INFORMATION, EMAIL OUR PROFESSIONAL SERVICES TEAM AT PROSERVICES@ACTIVEINTELCORP.COM OR CALL (941) 699-2300, OPTION 7.
